

'Year End Surprise' 2023

TERMS & CONDITIONS:

By participating in the "Year End Surprise" Campaign, the participant hereby agrees to be bound by the terms & conditions herein:

Eligibility

1. This campaign is open to non-Muslim residents in Malaysia aged 21 years and above except the employees of Magnum Corporation Sdn Bhd, Magnum 4D Berhad Group of Companies and Magnum 4D agencies.

Campaign Duration:

2. The campaign period is 1st October 2023 (Sunday) until 31st December 2023 (Sunday)
3. This campaign is available at all Magnum 4D outlets nationwide.

Campaign Details: How to participate

4. The campaign is open to any purchase of Lucky Pick of any product at **RM12** and above in a single ticket entitled to one (1) Lucky Draw Contest entry. Multiple entries are acceptable during the contest period. There is a total of 13 Grand Prizes and 30 consolation prizes to be won: -

	Prizes	Quantity	Draw Frequency	Winner announcement date
Grand Prize	Samsung Galaxy Z Fold 5 256 GB	2	October	8th November 2023
	Samsung Galaxy Z Flip 5 256 GB	3	October	8th November 2023
	Sharp 750ML Multidoor Refrigerator	2	November	8th December 2023
	LG 15/8 Washer Dryer	2	November	8th December 2023
	Samsung 65 Inch QLED 4K TV	2	December	8th January 2024
	Sony Play Station 5	1	December	8th January 2024
	Acer Predator Helios 16 Gaming Laptop	1	December	8th January 2024
Consolation Prize	RM150 KFC voucher	10	Monthly	8th November, December 2023 and January 2024

5. Customer(s) must be a MyMagnum app registered users. *(Guest account or unregistered account is not eligible)*

6. Customer(s) are required to scan the purchase ticket into MyMagnum apps to submit entry for the campaign before the last day of the month at **October (31st October), November (30th November), December (31st December)**. **Purchase of the product alone without scanning will not be considered as an entry.**
7. Entries are drawn on a monthly basis and will not be carried forward to the following month draws. For example, the entry submitted in the 1st month will only be entitled for the 1st month draw. All the non-winning entries for each month will be cut off at October (31st October), November (30th November), December (31st December)
8. Magnum 4D is not associated with all the prizes brand in this “Year End Surprise” campaign giveaway. All brands, names and trademarks associated with or used to describe the prizes are owned by their respective owners.
9. Prizes are not exchangeable for cash, non-transferable and non-refundable for whatever reason.

Prizes Collection and Draw Announcement.

10. Lucky winners of grand prize and consolation prizes will be announced on the 8th of every month. A notification will be sent from MyMagnum apps message notification and phone call from customer service (03-9212 2800). Customer will need to answer all questions from customer service in allowing us to proceed for issuance of winning prizes personal draw notification and preparation for prizes claiming.
11. For drawing of monthly grand prizes, winners are required to draw their own prizes via our MyMagnum Apps from notification using gacha game which will determine customer grand prize-winning item. Prior to claiming your prize, selected winners are also required to respond to a predetermined question to verify their eligibility. The prize will be auto draw if there is no response from eligible winners 7 days after the announcement date. For consolation prizes winner, winners may fill up the Microsoft form in MyMagnum Apps or provide details as per requested by Magnum Customer Service Team to ensure smoother prizes delivery.
12. In the event a Winner is unable to be contacted through within 30 days after our announcement date, it will be counted as forfeited. He/She will disclaim all rights, interests and claims to that prize and the prize will be dealt with according to the sole and absolute discretion of Magnum.
13. For prizes collection and claiming process, winners will have to visit the nearest SENHENG outlet to sign the prize acknowledgement form with prize presentation photo and redeem the prizes as per informed by our customer services with original IC or passport for verification purposes.
14. For consolation prizes delivery, KFC Vouchers will be courier to winners within 30days after our customer service is able to reach out for customers’ details.
15. The grand prize collection is subject to the availability of the product from third party suppliers or will be replaced with a similar model with the same value.
16. Magnum makes no warranties or representations whatsoever with respect to the prizes and shall not be responsible nor liable for any problems and/or damage.
17. All the electrical items are under manufacturer warranty.

18. Image of the prizes used on the promotional materials are for illustration purposes only and do not necessarily reflect the actual prizes.

Liability and Responsibility

19. Any expenses incurred to participate to redeem the prizes are under the sole responsibility of the winner(s).

20. Magnum reserves the right to use all winners' details such as photos, names, or any other particulars for the purposes of advertising, press release, trade and promotion or otherwise without further compensation and notification to the winner and without the winner's authorization.

By participating in this campaign, all participants have agreed to be bound by the Terms and Conditions of this contest and the PDPA policy. The management's decision is final and binding. No correspondence will be entertained.

21. If you wish to request access to your Personal Data held by Magnum for the above purposes or to withdraw your consent, please send your request in writing to the following address:

Attention: **Magnum 4D Bhd (132431-D)**
Wisma Magnum 111 Jalan Pudu 55100 Kuala Lumpur

Magnum shall respond within 14 working days upon receipt of your request. Magnum reserves the right to impose a data processing fee for your request.

22. Magnum shall not be responsible in any way whatsoever, in respect of technical failures of any kind, or unauthorized human intervention and electronic or human error in the administration and processing of this contest.

23. Magnum reserves the right to amend or change any of the terms and conditions of this campaign at any time without prior notice to any party.

‘年终惊喜大放送’ 2023

活动条款与条件:

“年终惊喜大放送”活动，参加者在此同意遵守以下条款和条件:

参加资格

1. 此促销活动公开于所有 21 岁或以上居住在马来西亚的非穆斯林。万能私人有限公司，万能万字私人有限公司以及万能销售店属下员工，一律不可参加。

活动期限:

2. 此促销活动期限将从 2023 年 10 月 1 日（星期日）至 2023 年 12 月 31 日（星期日）。
3. 此促销活动会在全国万能销售店进行。

活动详情:

4. 顾客只需要购买价值 12 令吉或以上的幸运票根（任何游戏），将获取一次参加幸运抽奖的资格。在活动期间，个人提交参赛资格次数并无限制。以下为幸运抽奖活动日期，总共有 13 份大奖和 30 安慰奖有待赢取：

	奖品	数量	抽奖频率	获奖者公告日期
大奖	Samsung Galaxy Z Fold 5 256 GB 折叠屏手机	2	十月	2023 年 11 月 8 日
	Samsung Galaxy Z Flip 5 256 GB 折叠屏手机	3	十月	2023 年 11 月 8 日
	Sharp 750ML 多门电冰箱	2	十一月	2023 年 12 月 8 日
	LG 15/8 洗衣烘干机	2	十一月	2023 年 12 月 8 日
	Samsung 65 Inch QLED 4K 电视机	2	十二月	2024 年 1 月 8 日
	Sony Play Station 5	1	十二月	2024 年 1 月 8 日
	Acer Predator Helios 16 电竞笔记本电脑	1	十二月	2024 年 1 月 8 日
安慰奖	RM150 KFC 礼券	10	每月	2023 年 11 月 8 日、12 月 8 日，以及 2024 年 1 月 8 日

5. 顾客必须注册为 MyMagnum 应用程序的用户（访客账户或未注册账户不符合资格）。
6. 顾客必须在每个月的最后一天之前，**即 10 月 31 日、11 月 30 日和 12 月 31 日**，在 MyMagnum 应用程序中扫描所购买的票根，以完成参加活动的提交资格。未扫描的票根将被视为无效。
7. 成功提交的票根只适用于当月的抽奖，不会延续用在于下个月的抽奖活动。例如，活动期间内第一个月提交的票根仅能参与第一个月的抽奖。每月截止日期期限是 10 月 31 日、11 月 30 日和 12 月 31 日。
8. Magnum 4D “年终惊喜大放送” 活动所赠送的奖品所属品牌并无关联。
9. 奖品不可转让，不可退还，不可兑换现金或其他奖品。

领取奖品和抽奖条规：

10. 大奖和安慰奖的幸运获奖者将在每月的第 8 日揭晓。本公司会通过 MyMagnum 应用程序向您发送中奖短信，或则本公司的客户服务人员将联系获奖者。获奖者必须回答万能客户服务人员的提问已确认身份证。
11. 每月抽奖期间，大奖的获奖者必须通过我们的 MyMagnum 应用程序的 Gacha 游戏来抽取奖品。在领取奖品之前，幸运获奖者需要回答一道问题来决定他们的赢奖资格。如果获奖者在公布成绩的日期后的 7 天内没有回应，则将自动重新抽签下一位获胜者。
12. 万能客户服务人员将联系安慰奖的获奖者并要求客户提供相关资料。除此之外，获奖者也可以在 MyMagnum 应用程序中连接到 Microsoft 表格以填写所需的资料。
13. 如果在获奖者名单公告发布后，30 天内无法联系到获奖者，奖品将被没收与无效。
14. 获胜者必须依万能客户服务的说明，完成领取奖品的步骤。请去到附近的 SENHENG 商店，并出示身份证或护照，以方便有关工作人员确认资料以及拍摄领奖照片。
15. 万能客户服务将会联系安慰奖的获奖者，取得完整资料后的 30 天内，通过邮寄方式发送给获奖者。
16. 大奖将适于供应商的品质，否则万能将与等值的产品代替。

17. 万能对于任何奖品等问题，均不负任何责任。
18. 本公司所提供的电器产品，是由制造商与供应商共同负责。
19. 本促销资料所采用之获奖图片只作参考，以实物为准。

获奖者的责任与义务

20. 获奖者将自行承担所有附加费用。
21. 获奖者同意将获奖者的详细信息（例如照片，姓名或任何其他详细信息）用于在公司的广告，新闻稿，贸易和促销或其他目的，而无需进一步补偿和通知获奖者。
万能有权力在不通知任何一方的情况下，修改或更正促销活动的条款与规则。
22. 如您不同意万能使用您的个人资料或想要撤回您对该条规的同意，请以书面形式将您的请求寄送到以下：

致： Magnum 4D Bhd (132431-D)
Wisma Magnum 111 Jalan Pudu 55100 Kuala Lumpur

万能将在收到您的请求后的14天内作出回应。万能也将保留向您征收任何数据处理费用之权利。

23. 对于本次促销活动的管理与处理，万能对于任何技术问题或人为失误等问题，均不负任何责任。
24. 万能有权力在不通知任何一方的情况下，修改或更正促销活动的条款与规则。

Magnum 4D States Offices: -

ENE (SELANGOR) SDN BHD

19, Jalan Maharajalela,
50150 Kuala Lumpur.
Tel: 03 - 2148 8366 Fax: 03 - 2144 1978
Email: enquiry@magnum.my

ENE (PERAK) SDN BHD

No. 1 & 1A, Hala Datuk 5,
Jalan Datoh, 30000 Ipoh,
Perak
Tel: 05 - 241 2397 Fax: 05 - 241 6237
Email: enquiry@magnum.my

ENE (PENANG) SDN BHD

294 & 296, Vantage Point,
Jalan Jelutong, 11600 Penang

Tel: 04 - 2815923 Fax: 04 - 2812968

Email: enquiry@magnum.my

ENE (NEGERI SEMBILAN) SDN BHD

No.14, Jalan Era Square2,
Era Square,70200 Seremban
Negeri Sembilan.

Tel: 06 - 762 1218 Fax: 06 - 763 2052

Email: enquiry@magnum.my

ENE (MELAKA) SDN BHD

332 & 333, Taman Melaka Raya,
Off Jalan Taman,75000 Melaka

Tel: 06 - 284 5993 Fax: 06 - 283 0597

Email: enquiry@magnum.my

M4D (JOHOR) SDN BHD

84, Jalan Sutera Tanjung 8/3,
Taman Sutera Utama,
81300 Skudai,
Johor Bahru.

Tel: 07 - 558 8317 Fax: 07 - 558 9923

Email: enquiry@magnum.my

Sub Station: 32 & 34, Jalan Dato' Syed Esa, Taman Pantai, 83000 Batu Pahat.

Tel: 07 - 435 5339 Fax: 07 - 434 0909

ENE (EAST COAST) SDN BHD

97, Jalan Tun Ismail,
25000 Kuantan,
Pahang.

Tel: 09 - 514 2970 Fax: 09 - 513 8418

Email: enquiry@magnum.my

ENE (EAST MALAYSIA) SDN BHD

Lot 12227, Block 16 KCLD,

P1B-6-1, Jalan Datuk Tawi Sli

(Trinity Hub) 93250, Kuching

Sarawak

Tel: 082 - 555989 Fax: 082 - 555279

Email: enquiry@magnum.my